# The Glass Runway

Gender equality in the fashion industry-

May 23, 2018

OA GLAMOUR McKinsey & Company



### An important moment of introspection for the fashion industry

#### Background

- Undertaken by Glamour & The Council of Fashion Designers of America
- Examine an industry that largely caters to women but is disproportionately male at the top (only 14% of major brands have a woman in charge)

#### Goals -

- Understand fashion's equality gap
- Establish a strong fact-base for decision makers
- Spark constructive discussions

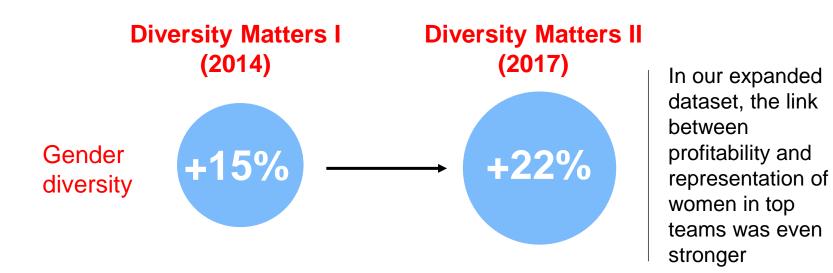
### What We Did -

- Surveyed a broad range of professionals across the fashion ecosystem
- Refined findings in a series of interviews from the catwalk to the c-suite
- Leveraged McKinsey Women in the Workplace insights

## Gender diversity has positive outcomes for business

#### Gender-diverse companies outperform

Likelihood of having financial performance<sup>1</sup> above national industry median for companies in top quartile for gender diversity



1 Average EBIT margin, 2011-15 2 Varies by geography, but in most cases includes all non-white ethnicities. In the US, we also include Hispanic of any race. In Singapore, we include only people of Malaysian decent.

### 66—— LVMH

Diversity is a tremendous source of complementary skills and wealth, making it a key success factor for LVMH and its Maisons."

> Chantal Gaemperle, Group EVP Human Resources, LVMH



Gender diversity is a strategic priority for our Group as it is a source of creativity, innovation and performance."

> Jean-Paul Agon, Chairman and CEO, L'Oreal

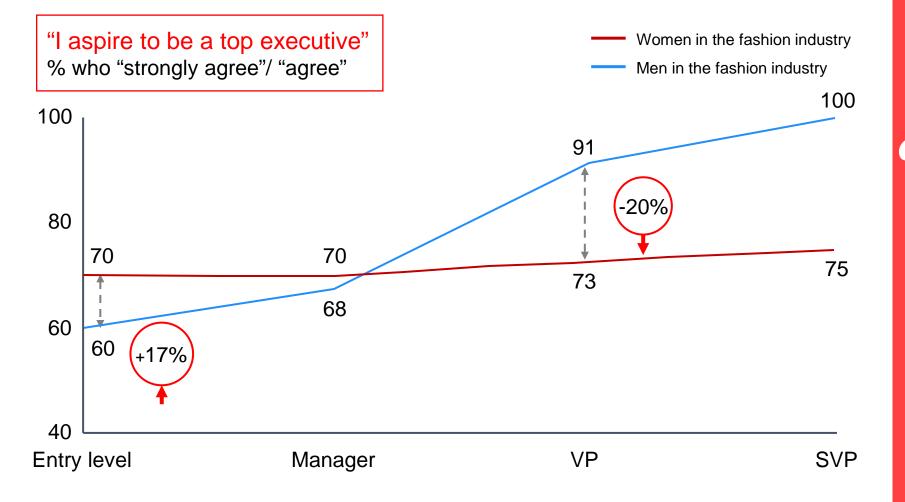
100% of women surveyed see gender equality as an issue in fashion, while less than 50% of men do What 3 words best describe your experience working in the fashion industry as it relates to gender?

Empowering Female Competitive BOYSCIUD Supportive Good Blas Hard Fun Blas Hard Diverse Equal Fairness Political Unfair Sexist Unfair Challenging

Collaborative

Unfair Open Fun Competitive Unbalanced Nice Diverse Opportunity Biased Fair Equal Gender Easy Respectful

## Women are starting their careers with high aspirations



As women, I think we sometimes limit ourselves in what we think is possible."

- Senior executive at a large retailer

"I see women in the 35-50 year range who feel grateful for having reached VP level, and they feel that it would be greedy to want anything more."

- Senior leader of a luxury retailer

## We found four drivers of the equality gap



Awareness and commitment



Constraints of work-life balance

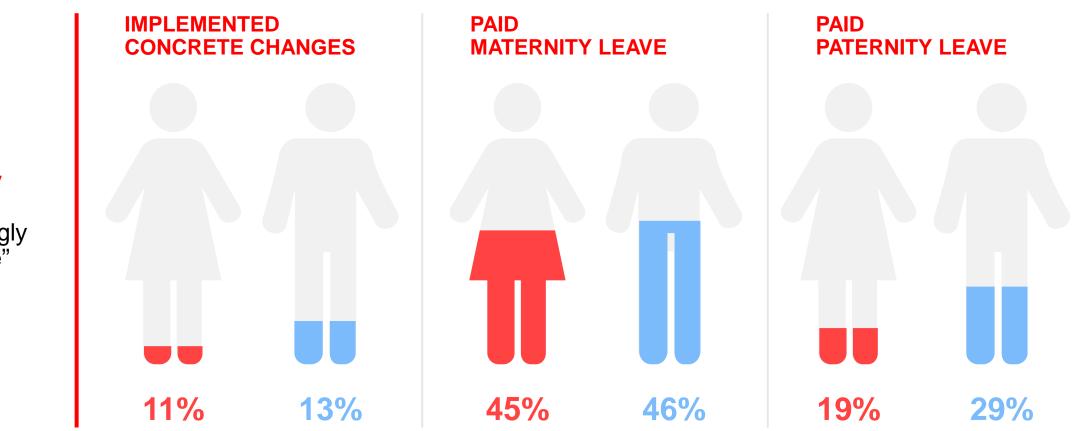




Ambiguous success criteria



Disparity in sponsorship & mentorship Gender equality has to be a strategic priority for change, but currently, both women and men see limited concrete action



My company has ... % who "strongly agree"/"agree"

## At VP level, women begin asking less and receiving fewer promotions

Women in the fashion industry Men in the fashion industry Before VP<sup>1</sup> VP **2X** Asked for a promotion... 24% 31% Received a promotion without asking... 12% 16%

 "As women advance, they second guess themselves more than men who are unwavering in their drive to climb to the top."

- President of a fashion brand

1 Entry level (analyst/associate), Manager/ Director (including Creative Director)

SOURCE: Glass Runway Survey

**Promotion** 

who did the

following in

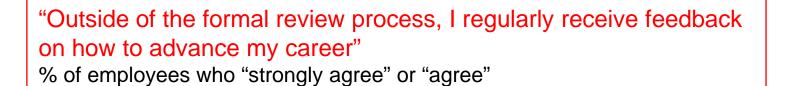
the past year

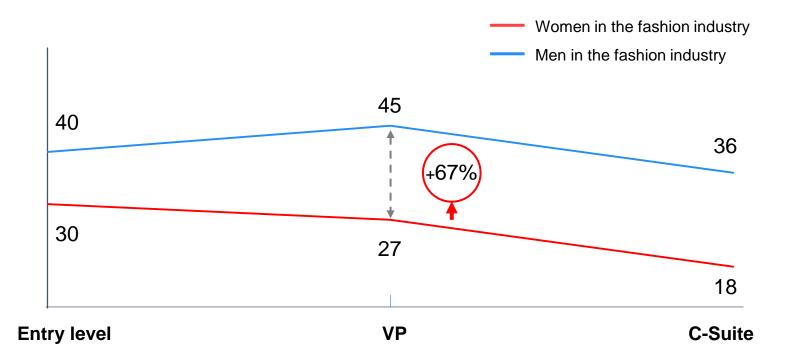
% of employees

process



Women may be less confident about what it takes to succeed because they are receiving less advice on how to advance their careers





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"Men are much more vocal and direct in asking me for feedback."

- Senior executive at large retailer

"As a man, I am worried about women being more sensitive and getting offended when I give them feedback, so I do it less often."

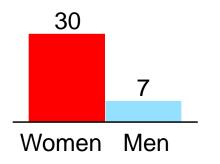
- Event producer



Across all levels, women report greater difficulty in juggling parental responsibilities – this is most pronounced with female VPs

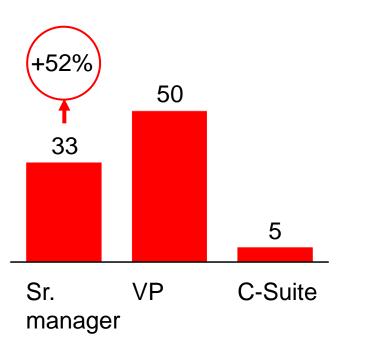
"Having young children has slowed my career advancement" % of employees who "strongly agree" or "agree"

Women compared to men



1 Number of men with kids too small to split by level SOURCE: Glass Runway Survey

#### Women by level<sup>1</sup>



### 66—

66

"Women experience a higher level of both internal and external pressure to be present for their children."

- President of a fashion brand

"If you make it to the C-Suite you've had to make a conscious choice between work and family life."

- President of a fashion brand

## Fashion companies can address inequality with clear actions



Develop a compelling business case for gender diversity

Increase transparency and clarity of evaluations, promotions, and compensation



Create programs and policies that give employees the **flexibility** to fit work into their lives Offer sponsorship programs geared towards empowering women

### Some companies are already taking actions



Digital network created for employees to brainstorm ideas on how to become more aware of and correct genderrelated behaviors



Panels for mothers returning to work, for women to share their experiences, offer advice, and be role models for others





HR involved at each step of the review process to offer a safeguard against biases



Networking events provided for women to connect, featuring talks from inspiring female leaders